

## Tiffin Motorhomes, Inc. 105 2<sup>nd</sup> Street NW Red Bay, AL 35582 256-356-8661

## NHTSA RECALL #13V-638 33AA ALLEGRO FIREPLACE

January 14, 2014

Dear Tiffin Motorhome Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

It has been decided that a defect, which relates to motor vehicle safety, exists on some 33AA Allegro RED Motorhomes equipped with an electric fireplace manufactured for the model years 2013 and 2014. This recall only affects fireplaces that have the heat vent at the bottom of the fireplace. Tiffin Motorhomes has found that there is an exposed piece of wood in these electric fireplaces that could possibly get too hot and cause a fire. The modification consists of a heat shield installed over the exposed piece of wood.

Please do not attempt to repair this yourself. Please take your coach to one of our dealers or a reputable service center to have the repair completed. We are allowing 1 hour for the fix to be completed. We have enclosed the parts and instructions that your service center will need for this repair. Please take this letter, the completion form, the parts and the instructions to your dealer or service center. The enclosed completion form need to be completed by the service center and returned with their invoice for payment.



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If you do not own the vehicle that corresponds to the identification number which appears on the Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Warranty Department

Enclosure